Insight priority matrix

NUMBER OF VOTES

5

4

3

2

1

0

Parking

Clinicians want an easy way to share the check results with patients to help with counselling

Australian clinicians seem to be more informed about how to interpret the DTT and ATT results, this might be due to the support and guidance they were provided by regional staff

Clinicians want to use the DTT results to provide meaningful counselling but don't feel confident to do so as they can't compare it to speech perception tests used in-clinic.

Some clinicians feel they don't know some of their patients well enough to make a comprehensive assessment of their RC results and want other professionals to have access to RC that could provide a better assessment based on their knowledge of the patient.

Clinicians need to compare previous impedance results to identify changes in active electrode and device usage trends but to get the historic data from CSPro makes this process laborious.

Clinicians want an easy way to take snippets of the check results to import into their EMR

On the work queue screen the content isn't responsive. This means clinicians needs to zoom-in on the content on one screen then zoom out on the next screen.

During device selection, pre-surgery, some candidates, especially paediatrics, are presented with RC as a feature that can allow them to solve issues remotely. However some clinicians complain that the brochure is inadequate and they create their own instructions.